Team Georgia Marketplace™



Super User Update eProcurement, Pcard, and Catalog

August 11, 2010



Agenda

- Overview of Super User Role and Responsibilities
- Common Issues in Team Georgia Marketplace
- Updates and Problem Solving
 - eProcurement
 - Virtual Catalog
 - Requisition to Purchase Order
 - Pcard



Overview

- One Year +
 - Team Georgia Marketplace[™] is celebrating the completion of one year of post pilot deployment waves which includes 12 agencies, approximately 3200 users, and nearly \$1.4 billion captured in addressable state spend. Great job everyone!

• Super User Program

- Super Users were trained before other users, along with agency trainers, to learn module details and to have the time to prepare for Go Live as the first line of support. Their support has been referred to as Level 0.
- DOAS would like to enhance the super user program to maximize its benefits to the agencies. Our goal is to assist your agency create and sustain a vibrant super user/Level 0 program that meets the needs of your users.



Benefits from Super User Program

Agency Super Users

- Provide rapid access for agency users to Super User expertise
- Assist users to avoid problems before they occur
- Monitor and communicate issues and solutions to all users
- Train new users on agency business processes



Roles and Responsibilities

- Provide support to agency users in his or her field of expertise.
- Answer agency user questions and solve problems when possible.
- Be the conduit between the agency and the Help Desk.
- Share solutions with agency users.



Attributes of Super Users

- Knowledge of Agency Business Processes
- Strong experience in the business processes they are going to support
- Ability to use Team Georgia Marketplace™
- Ability to help users with processes and problem solutions
- Interest in helping others to succeed
- Time available to coach other users

Support for Super Users

- Ad hoc classes in all modules
- Updates and webinars specific to Super Users
- Emails with communication on important information for their modules
- Monthly report on agency issues
- Please send other suggestions to Licia Duryea: <u>lduryea@sao.ga.gov</u>



User Group Meetings

- Our User Group meets
 - the third Tuesday of the month
 - 2:00 4:00 PM
 - Room 1816A
- If you would like an invitation to the User Group, please contact Licia Duryea: <u>lduryea@sao.ga.gov</u>



Your Presenter



Mo Moghazy

Title: ePRO and PCard Business Analyst

SPD Team Georgia Marketplace

Requisition Naming Convention

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Sourcing Controls		



Ad hoc Approver





Your Presenter



-George Hawxhurst

Title: Technical Application Specialist

SPD Team Georgia Marketplace



Virtual Catalog Overview

- Team Georgia Marketplace[™] Integration
- Catalog Types
- Virtual Enhancements
- Resolving Virtual Catalog Issues











Catalog Types

• Hosted, Forms, Instructional & Punchout





Virtual Catalog Enhancements

• Product Search Engine Improvements

- 1. Part Number Searches (also known as SKU or Catalog number):
 - Exact match has been enhanced to better prioritize search results.
 - Simple Search now returns similar results to searches performed in the Part Number (SKU) field in Advanced Search
 - A *begins with* partial part number match returns closest matching results
 - All part number string components must be present for the item to be returned



Virtual Catalog Enhancements

- Product Search Engine Improvements
 - 2. Keyword Searches:
 - o Singular/plural entries return similar results
 - Searches containing special characters, such as hyphens, spaces, etc., return similar results
 - Differing UOM/Product Size syntax entries return similar results
 - Misspelled search entries return more relevant results
 - 3. Relevancy of returned items:
 - Irrelevant items in search results have been significantly reduced.
 - The "Include Similar Terms" option is no longer required.



Virtual Catalog Enhancements

- Additional Search Filter
 - Shoppers can now also filter product search results by Manufacture
 Name
 - Shoppers can now select multiple filter values within Filter Results on the Product Search Results page
 - Product Search Results > Filter Results > filter icon
 - ***** = Allows the user to select multiple filter criteria
 - **T** = Allows the user to remove the selected filter criteria



Resolving Virtual Catalog Errors

- Price File Schedule
 - Schedule Overview
 - In-Flight Requisitions/Purchase Orders
- PO Distribution Issues
 - Non-Catalog Item Orders
 - Address Issues
 - Escalation Process



Your Presenter



Mo Moghazy

Title: ePRO and PCard Business Analyst

SPD Team Georgia Marketplace



PO EDX Dispatch

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- Approve Amounts	Matching Options	
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Using PCard On PO

Requisition Selection								
Procurement Card Information								
Business Unit: 40300								
Procurement Card used for payment								
Card Number: ********00855 (VISA)								
Card Type: Visa								
Expiration Date: 02/28/2012								
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Card Number:								
Card Type:								
Expiration Date:								
Don't use Procurement Card								
OK Cancel								



PO DOC TOL Error

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PO ID:	000003645	Budget Status: Not Chkd
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Header Details	PO Activities Add ShipTo Comments	Merchandise: 149.85
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PO Change Order

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*Buyer:	MMOGHAZY2	Mohamed Moghazy	*Dispatch Method:	EDX	Dispatch					



PO Change Order

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			<u>Home</u>	Worklist Add to Favorites
■ ► L Hold From Further Processing	F	Explorer User Prompt		
Doc Tol Status: Valid Backorder Status: None Receipt Status: Not Recvd *Dispatch Method: EDX Amount Summary Merchandise: 14 Freight/Tax/Misc.: 14	Create BackOrder Dispatch 9.85 0.00 Calculate	Enter number of rows to add:		Cancel
Total Amount: 14	9.85 USD			
Q Retrieve			Customize Find View All	First 🗐 1-2 of 2 🕨 Last
<u> </u>	iving 📄 🥅			
2	PO Qty <u>*UOM</u> Cate	egory Price	Amount Brand/Model	Status
5 40	5.0000 EA 615	19 🔍 9.99000	49.95 644325	Active 📿 🔯 🖭 🗖
5	10.0000 EA 785	15 🔍 9.99000	99.90 490091	Active 📿 🖾 🖃
*Go to: More	T			



Printing PO





Printing PO

Menu Strott Contracts > Agency Security > Items > Vendors > Purchasing > Inventory > eProcurement > Services Procurement > Sourcing		List View Repo User ID: Status:	Y Ex prts For MMC	plorer DGHAZY2	Administration Type: Folder:	Archives	▼ Last: ▼ Instance:	1 Days	Nev	v Window
Program Management		Report Lis	st			Customize	Find View All	📔 🛛 🖬 First 🗹	1-10 of 10	🕑 Last
 Project Costing Accounts Payable 		Select	<u>Report</u> ID	<u>Prcs</u> Instance	Description		<u>Request</u> Date/Time	Format	<u>Status</u>	<u>Details</u>
 Custom Accounts Payable eSettlements Asset Management 			3830213	24073233	PO Dispatch/F	<u>'rint</u>	06/29/2010 11:32:12AM	Acrobat (*.pdf)	Posted	<u>Details</u>
> Banking > VAT and Intrastat			3830212	24073232	Email		06/29/2010 11:13:44AM	Acrobat (*.pdf)	Posted	<u>Details</u>
 Commitment Control General Ledger 			3830211	24073231	PO Dispatch/F	<u>'rint</u>	06/29/2010 11:13:44AM	Acrobat (*.pdf)	Posted	<u>Details</u>
 SCM Integrations Set Up Financials/Supply 			3830210	24073229	Comm. Cntrl. I	Budget Processo	06/29/2010 11:12:55AM	Text Files (*.txt)	Posted	<u>Details</u>
Chain > Enterprise Components > Worklist			3830209	24073228	Comm. Cntrl. I	Budget Processo	06/29/2010 11:11:34AM	Text Files (*.txt)	Posted	<u>Details</u>
Tree Manager Reporting Tools			3830208	24073227	Comm. Cntrl. I	Budget Processo	06/29/2010 11:06:49AM	Text Files (*.txt)	Posted	<u>Details</u>
▶ Query - Report Manager			3830207	24073226	Comm. Cntrl. I	Budget Processo	06/29/2010 11:06:09AM	Text Files (*.txt)	Posted	<u>Details</u>
> PeopleTools > Fund Source Distribution			3830206	24073225	Comm. Cntrl.	Budget Processo	06/29/2010 11:00:37AM	Text Files (*.txt)	Posted	Details
 <u>Tax Center</u> <u>Change My Password</u> <u>My Password</u> 			3830205	24073224	Comm. Cntrl. I	Budget Processo	06/29/2010 10:46:51AM	Text Files (*.txt)	Posted	<u>Details</u>
 My Personalizations My System Profile My Dictionary 	-		3830204	24073223	Comm. Cntrl. I	Budget Processo	06/29/2010 10:34:06AM	Text Files (*.txt)	Posted	<u>Details</u>



Close/Cancel PO

FINANCIALS PRODUCTION									
	CI.	_					Home Worklist	Add to Favorit	es <u>Siqn out</u>
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т	otal Amount:	1,421.40 US	SD						<u> </u>
	Q Retrieve								
						Customize Find	View All 🛄 🛛 First 🖯	🛙 1-9 of 9 🕩 Last	
	RFQ Contract	Receiving)						
D		PO Qt	<u>*UON</u>	<u>Category</u>	Price	Amount Brand/Model	Status		
11		E.	1.0000 EA	54523	83.25000	83.25 2YRF3	Closed	♥ 🖾 🖿	
11		E	1.0000 EA	44527	220.50000	220.50 2AEU7	Closed	♥ 🛯 🗉 🗖	_
11		E.	1.0000 EA	54575	294.30000	294.30 4FTJ1	Closed	🔎 🔯 👥 🖃	
1		E.	6.0000 EA	34028	78.03000	468.18 3GRW7	Closed	🖓 🛐 🖪 🖃	
11		E.	4.0000 EA	45032	73.62000	294.48 4DY65	Closed	🔎 😰 🖭 🖃	
11		Ē	1.0000 EA	07542	72.63000	72.63 6YF69	Canceled	🖓 🔯 🖽 🖃	
11		E,	3.0000 EA	44552	19.00000	57.00 3A517	Canceled	🖓 😰 \Xi 🖃	
11		E.	1.0000 EA	44591	60.68000	60.68 3WY28	Closed	🖓 🛐 🖪 🖃	
11		E	1.0000 EA	44591 🔍	0.01000	0.01	Active	🖓 🔯 🛃 🖃	
*Go 1	to: More	-						E Add Dp	date/Display



PCard Reconciliation

Reconcile		Card Number: ***	0801515	La	ra Provider: VISA					
- Reconcile Statement		Run Budget Valic	lation on Save						_	
- Review Disputes		Bank Statement				Custom	ize Find View All 🛗	First 🖪	1-9 of 15	
D Process Statements		Transaction	Billing TITE							
D Security D Definitions		Trans Date	Merchant	*Status	Transaction Amount	Billing Amount	<u>Budget</u> <u>Status</u>	Chartfield Status	<u>I</u> <u>Redistril</u>	
 <u>Review Bank Statement</u> ▷ Supplier Schedules 		1 🔽 03/25/2010	STAPLES BUSINE00348045	Staged 💌	256.84	256.84 USD	🖺 🔎 🛃 Valid	Valid	Yes	
Analyze Procurement Inventory		2 🔲 03/29/2010	STAPLES BUSINE00348045	Approved -	16.98	16.98 USD	📲 🗭 🛃 Valid	Valid	Yes	
> eProcurement > Services Procurement > Sourcing > Program Management > Project Costing			3 🔲 05/13/2010	BUMPER TO BUMPER #58	Staged	9.94	9.94 USD	📑 🔎 🛃 Not ChKd	Valid	No
		4 🔲 03/25/2010	RENT ALL OF GLYNN	Approved	5.00	5.00 USD	📑 🗭 🛃 Valid	Valid	Yes	
Accounts Payable		5 🗖 03/25/2010	TAIT FEED & SEED	Approved	31.98	31.98 USD	📑 💬 🔜 Valid	Valid	Yes	
eSettlements		6 🗖 05/18/2010	TAIT FEED & SEED	Staged	55.65	55.65 USD	🖺 🖓 🛃 Not Chk'd	Valid	No	
> Asset Management > Banking				7 🔲 05/19/2010	WAL-MART #0639	Staged	12.35	12.35 USD	📲 📿 🔜 Not Chk'd	Valid
VAT and Intrastat Commitment Control		8 🔲 03/25/2010	THE HOME DEPOT 141	Approved -	12.54	12.54 USD	📑 🗭 🛃 Valid	Valid	Yes	
General Ledger SCM Integrations		9 🗍 03/25/2010	THE HOME DEPOT 141	Approved	128.95	128.95 USD	📑 🗭 🛃 Valid	Valid	Yes	
Chain Enterprise Components		Select All	Clear All St	age	Verify	Approve Valid	late Budget			
Worklist Tree Manager		Search Purchase [Details Split Line	Distribution Tem	plate					
Reporting Tools PeopleTools Fund Source Distribution		Save 🖃 Notify	C Refresh							



PCard Reconciliation

Menu								
							New Window He	lp <u>Customize Page</u> 🖺
- Reconcile Statement								
- <u>Review Disputes</u>	-	Reconcile S	tatement					
D Process Statements								
D Security		Split Trai	nsaction					
Definitions		Line	1					
- Review Bank Statement		Ellio.	1					
D Supplier Schedules		Trans Date:	03/25/2010	Billing Amount:	256.84 (JSD		
Inventory		Posted Date:	03/29/2010	Reference:	00000000000			
> eProcurement		Merchant:	STAPLES BU:	SINE00348045				
> Services Procurement > Sourcing		Description:						
Program Management		Split Rules				Quotomizo I Fin	d I View All I	irot 🗐 🚛 🕫 🕑 Loot
Project Costing		Description			Transaction Amour	Customize Fill		
Accounts Payable		Description					Amount	Percentage
Custom Accounts Payable						150.00	150.00	58.402118 + -
> Asset Management						106.84	106.84	41 597882 + -
Banking		μ				100.04	100.04	41.001002
> VAT and Intrastat								
Commitment Control								
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SCM Integrations		OK	Cancel					
Chain			ouncer					
Enterprise Components				Main Content				
Worklist				Main Concent				
> Tree Manager								
Reporting Tools								
PeopleTools								
Fund Source Distribution	_							



PCard Administration

- Add new PCards to the system ASAP
- Update PCard expiration date
- Never delete PCards from the system



Questions?

If you have more questions after this presentation, please contact DOAS Help Desk 404-657-6000